



# KFMT

Kinected Functional Manual Therapy

## **Patient Rights and Responsibilities**

We want to encourage you, as a patient at KFMT, to speak openly with your Physical Therapy or Wellness Practitioner, take part in your treatment choices, and promote your own safety by being well informed and involved in your care. Because we want you to think of yourself as a partner in your care, we want you to know your rights as well as your responsibilities during your time working with the staff at KFMT.

### **Patient Rights:**

- You have the right to receive care in a safe environment free from all forms of abuse, neglect, or mistreatment.
- You can expect that all communication and records about your care are confidential, unless disclosure is permitted by law.
- You have the right to see or get a copy of your medical records. You have the right to request a list of people to whom your personal health information was disclosed.
- You have the right to receive considerate, respectful and compassionate care in a safe setting regardless of your age, gender, race, national origin, religion, sexual orientation, gender identity or disabilities.
- You have the right to give or refuse consent for recordings, photographs, films, or other images to be produced or used for internal or external purposes other than identification, diagnosis, or treatment. You have the right to withdraw consent up until a reasonable time before the item is used.
- You have the right to be called by your proper name and to be in an environment that maintains dignity and adds to a positive self-image.
- You have the right to voice your concerns about the care you receive. If you have a problem or complaint, we encourage you to talk with your Physical Therapist or Wellness Practitioner, so that we can meet your needs and expectations. You may also contact ownership (Elliot Fishbein) at 212-463-8338 or email [elliott@kinectedcenter.com](mailto:elliott@kinectedcenter.com).

## **Patient Responsibilities:**

- You are expected to provide complete and accurate information about your health and medical history, including present condition, past illnesses, hospital stays, medicines, vitamins, herbal products, and any other matters that pertain to your health, including perceived safety risks.
- You are expected to provide complete and accurate information, including your full name, address, home telephone number, date of birth, Social Security number, insurance carrier and employer when it is required.
- You are expected to treat all staff, other patients, and visitors with courtesy and respect; abide by all KFMT rules and safety regulations. Verbal abuse of any of the above (yelling, name calling, swearing) is not permitted and may be cause for discharge from care
- You are expected to ask questions when you do not understand information or instructions. If you believe you cannot follow through with your treatment plan, you are responsible for telling your therapist. You are responsible for outcomes if you do not follow the care, treatment, and service plan.
- You are expected to actively participate in your pain management plan and to keep your Physical Therapist or wellness practitioner informed of the effectiveness of your treatment.
- You are expected to provide complete and accurate information about your health insurance coverage and to pay your bills in full at the time of treatment
- You have the responsibility to keep appointments, be on time, and cancel appointments at least 24 hours prior to scheduled session, or fees outlined in intake paperwork will be charged.

**It is the expectation of all KFMT management that patient rights are always respected and valued. If there is are any complaints or you feel your rights have been violated, you should contact Elliot Fishbein, owner, at [elliott@kinectedcenter.com](mailto:elliott@kinectedcenter.com) or 212-463-8338 to voice your complaints.**

**Likewise, it is the expectation of KFMT management that patients meet their responsibilities. Violations of patient responsibilities, if deemed excessive by management, may be cause for discharge from treatment. Reasons may include verbal and/or physical abuse of staff, sexual harassment of staff, non-payment, or behaviors that negatively affect others receiving therapy or wellness services at Kinected Pilates and KFMT.**