

Kinected Re-Opening Policies

- Face masks must be worn at all times in the building. Bandanas, gaiters, or masks with vents are not effective face coverings. Surgical masks are available for purchase if needed.
- Hands must be washed (preferred) or sanitized upon entering the studio and following each session.
- Socks must be worn while on equipment. We encourage you to bring your own towel (ex: hot yoga towel). Towels are available for purchase.
- We ask all clients to arrive 5-10min before their scheduled session
 - A pre-screening form must be completed before the session can begin. Your instructor will confirm this. All scheduling and payment processing will be done virtually through the front desk. We are adhering to contact tracing procedures.
 - Temperature is checked prior to session with a contactless thermometer.
 - Clients who do not pass the pre-screening will be asked to reschedule for a virtual session.
- Reduced traffic in the studio, with a maximum of 4 Pilates sessions at one time.
 - Dedicated equipment stations (6 feet apart) and props. No shared surfaces during private sessions.
 - All surfaces are cleaned before and after each session, including protective covers over equipment straps.
 - Sessions are scheduled with 15min in between for proper cleaning, social distancing, and client screenings.
- Dressing rooms are not available, baskets at each equipment station are provided for client belongings.
- Multiple air filters are placed throughout the studio.
- Group classes in person are postponed until further notice.
 - virtual class schedule and sessions will be available through the rest of the year.

COVID-19 cancellation policy

- If you do not pass the pre-screening requirements, your session will be changed to a virtual session and you will be charged the virtual session rate. This must be rescheduled within one week of the original session date. If you do not wish to do a virtual session, you will be charged for your in-person session. Sessions can be cancelled or rescheduled with no charge 24 hours before the scheduled session. Any sessions cancelled or rescheduled within 24 hours will be charged.